

## How to view your KYC Registration status on the KRA websites?

➔ Check the communication sent by Citibank intimating which KRA website has the been updated

For CVL KRA:

- Open KRA portal using link ➔ <https://www.cvlkra.com/>
- Click on **KYC Inquiry** ➔ Enter Alphanumeric PAN # and Captcha ➔ Click on **Submit** button

The screenshot shows the CVL KRA website interface. At the top, there is a navigation menu with 'Home', 'About Us', 'KYC Inquiry', 'KYC Validation', 'Q & A', and 'Downloads'. The main content area is titled 'Search KYC' and contains a form with fields for PAN No., Applicant Name, Date of Birth / Date of Incorporation, and Exempt Category. A 'Submit' button is present. Below the form, there is a table with columns for KRA, KYC Status, KYC Hold Reason, Status Date, KYC Date, Modify Status, Modify Hold Reason, Modify Date, KYC Mode, IPV Flag, UBO Details, PERM ADDProof, and CORR ADDProof. The table contains several rows, including one for CVL KRA with a status of 'KYC REGISTERED - New KYC' and another for NDML KRA with a status of 'Not Checked with NDML KRA'. A 'Current Status' label points to the 'Modify Status' column, and a 'Hold / Reject Reason' label points to the 'Modify Hold Reason' column.

KRA	KYC Status	KYC Hold Reason	Status Date	KYC Date	Modify Status	Modify Hold Reason	Modify Date	KYC Mode	IPV Flag	UBO Details	PERM ADDProof	CORR ADDProof
CVL KRA	KYC REGISTERED - New KYC		18-12-2023 15:32:41	07-07-2015 11:59:47	KYC REJECTED		05-08-2024			Y	NON OVD	NON OVD
NDML KRA	Not Checked with NDML KRA											
DOTEX KRA	Not Checked with DOTEX KRA											
CAMS KRA	Not Checked with CAMS KRA											
KARVY KRA	Not Checked with KARVY KRA											

For NDML KRA:

- Open KRA portal using link - <https://kra.ndml.in/kra-web/>
- Click on **KYC Inquiry** ➔ Enter Alphanumeric PAN and captcha ➔ Click on **Search** button

The screenshot shows the NDML KRA website interface. At the top, there is a navigation menu with 'Home', 'About Us', 'KYC Inquiry', 'KYC Validation', 'Q & A', and 'Downloads'. The main content area is titled 'Inquiry on KYC' and contains a form with fields for PAN # and Captcha. A 'Search' button is present. Below the form, there is a detailed KYC status page with sections for Investor Details, KRA Details, and Modification Status. A 'Current Status' label points to the 'KRA Details' section.

Investor Details	KRA Details	Modification Status
PAN :		
KRA Name :	CVL KRA	
KYC Date :	28-08-2019 10:55:18	
KYC Status :	KYC REGISTERED WITH CVLKRA <a href="#">Click here for Status Description</a>	
KYC Status Date :	26-07-2024 13:02:35	
KYC Remark :		
KYC Mode :	NORMAL KYC	
IPV Flag :	IPV NOT DONE	
UBO Details uploaded :		
Modification Status :	KYC REGISTERED WITH CVLKRA <a href="#">Click here for Status Description</a>	
Modification Status Date :	26-07-2024 13:02:35	
Modification Remarks :	--	
Modification KYC Mode :	--	
Modification IPV Flag :	--	
Modification UBO Details uploaded :		

If the KYC Status is not “KYC Registered” on CVLKRA or NDML KRA the Investor account is KYC Non-Compliant

For getting the account “KYC Registered” below process needs to be followed:

- To identify the reason for Non-Compliance by checking the KYC Remarks or Modify/Modification Remarks on CVLKRA or NDMLKRA websites
- Contact your Citibank N.A. - Account Manager(s) and provide the KYC Remarks / Modification Remarks and documents (if any) as specified on the KRA website.
- Citibank will arrange to update the documents on KRA for all such KYC Non-Compliant records and get the status updated as KYC REGISTERED.