

First Citizen Citibank Platinum credit card: Annual Card Fees Rs. 1500

Terms and Conditions for card features and benefits

1) Welcome Gifts

a) Taj Buffet Lunch Voucher

- 50% discount on buffet lunch.
- Offer valid on all days except Sundays.
- For list of Taj locations where Offer is valid refer the table given below.
- The Taj Buffet Lunch Voucher must be presented at the restaurant while settling bills.
- Citibank will not be liable to replace the Taj Buffet Lunch Vouchers that are lost or stolen and that no credit will be given for the same.
- The Taj Buffet Lunch Voucher can be redeemed at one time only and part of its value cannot be either carried forward or refunded in cash.
- Usage terms and validity details of the Taj Buffet Lunch Voucher will be provided on the reverse of the Taj Buffet Lunch Voucher.
- Please see general disclaimers given below

b) Weekend Breaks at Taj properties

- The Discount Voucher will entitle you to a 50% discount on the rack rates i.e. room rent only.
- Reservations must be made atleast 7 days in advance.
- Reservations under this Offer are subject to availability, and this Offer is available only on a first-come-first-serve basis. The Discount Vouchers must be presented at the front-desk/reception while settling bills.
- Citibank will not be liable to replace the Discount Vouchers that are lost or stolen and no credit will be given for the same.
- Each Discount Voucher can be redeemed at one time only and that part of its value can neither be carried forward nor refunded in cash.
- Usage terms and validity details of the Discount Vouchers will be provided on the reverse of the voucher.
- Please see general disclaimers given below.

The Taj Buffet lunch voucher and Taj Weekend Discount Vouchers will be valid at the following Taj locations only :-

Hotel	City
Taj Residency Umed	Ahmedabad
Taj Residency	Aurangadabad
The Gateway Hotel	Bangalore
Taj Residency	Bangalore
The Taj West End	Bangalore
The Gateway Hotel	Calicut
Taj Chandigarh	Chandigarh
Taj Connemara	Chennai
Taj Coromandel	Chennai
The Gateway Hotel	Ernakulam
Taj Banjara	Hyderabad
Taj Deccan	Hyderabad

Taj Krishna	Hyderabad
Taj Bengal	Kolkata
Taj Residency	Lucknow
The Gateway Hotel	Mangalore
Taj Land's End	Mumbai
Taj President	Mumbai
The Taj Mahal Palace & Tower	Mumbai

c) First-use Benefit Vouchers

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- The member can redeem each of the three (3) First-use Benefit Vouchers worth Rs. 250 on a purchase of Rs. 1000 or more at Shoppers Stop.
- Two or more First-use Benefit Vouchers cannot be redeemed in a single day, these Vouchers can be redeemed only in 3 separate visits.
- Each First-use Benefit Voucher is applicable on a single purchase of Rs. 1000 or above. The First-use Benefit Vouchers cannot be clubbed together for redemption or with any other voucher/offer issued by Shoppers Stop.
- Citibank & Shoppers Stop Ltd. will not be liable to replace the First-use Benefit Vouchers that are lost or stolen and that no replacement will be given for the same.
- Each of the First-use Benefit Vouchers can be redeemed at one time only and part of its value cannot be either carried forward or refunded in cash.
- Usage terms and validity details of the First-use Benefit Vouchers will be provided on the reverse of the First-use Benefit Vouchers.
- To be eligible, the First-use Benefit Voucher has to be produced in original at the time of redemption.
- The First-use Benefit Voucher validity is mentioned at the front of each First-use Benefit voucher.
- Please see general disclaimers given below.

3) Spend Vouchers

- Spend Vouchers worth Rs. 1000 for crossing Rs. 25,000 spends on First Citizen Citibank Platinum Credit Card in a quarter at Shoppers Stop .
- To qualify for the Spend Vouchers, customer needs to spend equal to or more than the above-mentioned threshold limit in the eligible period at Shoppers Stop. Eligible periods are defined as each quarter of a calendar year i.e. Jan 1st- March 31st , April1st –June30th ,July1st-Sept30th; Oct1st-Dec31st.
- Threshold limit to qualify for the Spend Voucher is defined as Rs 25,000/-, per quarter to be spent at Shoppers Stop with his First Citizen Citibank Platinum credit card . For this purpose spend amounts would be verified against transactions at Shoppers Stop, as appearing on statements for each month in the eligible period.
- To qualify for the Spend Vouchers, the card should be open, valid and in good standing. The Spend Vouchers can be redeemed only at Shoppers Stop Stores.
- Citibank & Shoppers Stop Ltd. will not be liable to replace the Spend Voucher that is lost or stolen and that no credit will be given for the same.
- Spend Voucher can be redeemed at one time only and that part of its value cannot be either carried forward or refunded in cash.
- Usage terms and validity details of the Spend Vouchers will be provided on the reverse of the Spend Vouchers.

- To be eligible, the Spend Voucher has to be produced in original at the time of redemption.
- Please see general disclaimers given below.

4) Free Coffee on every shopping spree

- A Coffee Voucher for shopping over Rs. 5000 at Shoppers Stop everytime.
- To qualify for free Coffee Vouchers, customer needs to spend above the threshold limit in a single Shoppers Store location with his First Citizen Citibank Platinum credit card.
- Threshold limit for the above purpose is defined as Rs 5,000/-
- To qualify for the Coffee Vouchers, the card should be open, valid and in good standing.
- To qualify for the Coffee Vouchers, the payment has to be made necessarily with the First Citizen Citibank Platinum credit card
- The Coffee Vouchers can be redeemed only at the participating coffee shop as mentioned in the Coffee Voucher. The Coffee Vouchers will be provided to the eligible member against his billing receipt for the eligible amount by the cashier at Shoppers Stop.
- Coffee Vouchers can be redeemed at one time only and that part of its value cannot be either carried forward or refunded in cash.
- Citibank & Shoppers Stop Ltd. will not be liable to replace the Coffee Voucher that is lost or stolen and that no credit will be given for the same.
- To be eligible, the Coffee Voucher has to be produced in original at the time of redemption.
- Validity details of the Coffee Voucher is provided on the voucher itself.
- Please see general disclaimers given below.

5) Choose Your Sale Day (CYSD)

- Flat 15% discount on purchases at Shoppers Stop stores on one day in the year, as chosen by the customer.
- The member can choose a regular day including weekends as a sale day and avail 15% off on Shoppers Stop merchandise.
- This feature cannot be availed at any of the regular sale days at Shoppers Stop. This discount cannot be clubbed with any other offer at Shopper's Stop.
- The 15% discount will be calculated on the listed M.R.P of the merchandise at the Shoppers Stop Store.
- This Offer can be availed only once in a calendar year.
- The discount is applicable on all transactions except Shoppers Stop Gift Vouchers, Mobile & Mobile Accessories, Laptop & Laptop Accessories & Gold Jewellery at Shoppers Stop on the chosen day.
- To register your 'Sale Day' the customer needs to call at 022-66486648, or SMS "SALE<First Citizen Number><dd/mm/yy>" to "56161" or email at firstcitizen@shoppersstop.co.in atleast 8 working days prior in advance, or simply visit the nearest Shoppers Stop Store. (Shall confirm the details)
- Once the Offer sale day is scheduled, the same cannot be rescheduled.
- If the cardmember misses to show up on the scheduled sale day then the Choose Your Sale Day offer expires for the current calendar year.
- Citibank & Shoppers Stop Ltd. will not be liable to replace the CYSD voucher that is lost or stolen and that no replacement will be given for the same.
- To be eligible the CYSD voucher has to be produced in original at the time of redemption
- Please see general disclaimers given below.

6) Platinum experience

a) Shopping Valet

- Exclusive Shopping valet for all First Citizen Citibank Platinum card members at **select Shoppers Stop stores**
- On visit to a Shoppers Store the member will be assisted in shopping by an in-store valet.
- The member needs to visit the First Citizen desk at Shoppers Stop to request for a shopping valet by producing his/her First Citizen Citibank Platinum credit card.
- The member will then be assigned a personal valet who will assist the member during the visit at the Shoppers Stop store.
- The personal valet will be available on all regular days including Sundays except on Shoppers Stop designated sale days.

b) Special Billing counters

- Subject to terms and conditions of the First Citizen loyalty program at Shoppers Stop.
- Please see general disclaimer from Shoppers Stop.

c) Free Parking

- First Citizen Citibank Platinum customers can enjoy Free Parking at any Shoppers Stop store.
- Card member needs to produce the parking charges coupon at any billing counter and get the parking charges reimbursed.
- Subject to terms and conditions of the First Citizen loyalty program at Shoppers Stop
- Please see general disclaimers given below

b) Special previews for new launches

- First Citizen Citibank Platinum card customers will be invited for Special Sale Previews and new launches.
- The invitation will be at the sole discretion of Shoppers Stop and the Card member will be bound by any other terms and condition at the time of Preview.
- Please see general disclaimers given below.

7) Reward Points

- Earn 8 reward points for every Rs. 100 spent at Shoppers Stop/Homestop Stores.
- Earn 2 reward points for every Rs. 150 spent anywhere else.
- The above reward earnings are applicable only if the payment for the purchases at Shoppers Stop/HomeStop is made with the First Citizen Citibank Platinum credit card.
- The card member can redeem the earned reward points against purchases at Shoppers Stop or call Citiphone helpline numbers to adjust the reward points against the Credit card statement.
- Each reward point corresponds to Rs. 0.70 during redemption
- Please see general disclaimers given below.

8) Visa Platinum Offer T&C

- The Visa Platinum offers with the First Citizen Citibank Platinum Credit card are subject to terms and conditions of individual participating merchant establishments.

- The offers are reviewed periodically and are subject to change at the discretion of Visa and the participating merchant establishments.
- Please see general disclaimers given below.

9) General Disclaimer

- These offers are brought to you solely by the participating Merchant Establishment. |
- Citibank is not making the offers, holds no warranty and is not representative of the delivery, service, suitability, merchantability, availability or quality of the offers and/or products / services under the offers. |
- Any disputes regarding delivery, service, suitability, merchantability, availability or quality of the offers and/or products/services under the offers must be addressed in writing, by the customer directly to the respective participating Merchant Establishment and Citibank will not entertain any communication in this regard. |
- Citibank shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered, to a customer, directly or indirectly, by use or non-use of products/services under the offers.
- Offers cannot be combined with any other offers.
- Citibank reserves the right to extend or terminate this offers without prior notice.
- Citibank reserves the right at any time, without prior notice, to add/ alter /modify/ change or vary all of these terms & conditions or to replace wholly, or in part, this offers by another offers, whether similar to this offers or not, or to withdraw it altogether.
- These offers are only valid on payment with First Citizen Citibank Platinum Credit Card issued in India only. Payment of fees/service charges /all other amounts due from the Cardmember to Citibank from usage of the First Citizen Citibank Platinum Credit Card by the Cardmember under this offer and/or otherwise will be governed by Citibank Most Important Terms & Conditions and the Cardmember Terms and Conditions.
- The above terms & conditions need to be read in conjunction with the Citibank Cardmember Terms & Conditions.
- You can view the Citibank Cardmember Terms and Conditions on our online portal www.citibank.com/India