



## **Terms & Conditions**

1. This offer is brought to you solely by the participating Merchant Establishments.
2. Citibank/Diners Club is not making the offer, holds no warranty and is not representative of the delivery, service, suitability, merchantability, availability or quality of the offer and/or products/services under the offer.
3. Any disputes regarding delivery, service, suitability, merchantability, availability or quality of the offer and/or products/services under the offer must be addressed in writing, by the customer directly to the participating Merchant Establishment and Citibank/Diners Club will not entertain any communication in this regard.
4. Citibank/Diners Club shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered, to a customer, directly or indirectly, by use or non-use of products/services under the offer.
5. Offer cannot be clubbed with any other offer.
6. Offer valid from 5th April to 30th June 2010.



## 5X Rewards Terms & Conditions

The offer is valid only on Citibank Cash rewards, Platinum, Platinum Select and Ultima Credit Cards. The offer is valid from 9th April to 30th June 2010. Offer is only Valid on purchases made at the following outlets in Gurgaon - Debenhams, The Body Shop, Guess, Next, Accessorize, Sole Effect & Carters. The offer will be valid only from Monday to Friday on the Citibank Cash rewards credit card. 1X reward points will be credited in the immediate billing cycle. The remaining 4X points will get credited in 21 days. All delinquent or closed card or cards with fraudulent or contested transactions will be disqualified. Citibank reserves the right to, at any stage and at its discretion, modify/change or alter the terms of this Offer and/or the Offer Period. Neither anything contained in these terms and conditions, nor the running of this Offer to which they apply, shall be construed as an obligation on Citibank to continue the Offer up to, on or after the Offer termination date. Nothing herein amounts to a commitment or representation by Citibank to conduct further such offers. If the Offer and/or anything to be done by Citibank or any other entity in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Citibank or any other entity, including but not limited to computer viruses, tampering, unauthorized intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of Citibank or the other entity/ies, then Citibank and/or the other entity/ies shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences. The terms & conditions of the Offer shall be in addition to & not in substitution/derogation to the Rules & Regulations governing the use of the Citibank Card and/or the Citibank websites as stated above. Citibank reserves the right to, without liability or prejudice to any of its other rights, at any time, without previous



notice and from time to time, /suspend/amend/cancel or amend/modify/vary any of the terms and conditions of this Offer, without assigning any reasons therefore.

© 2009 Citigroup Inc. Citi and Arc Design is a registered service mark of Citigroup Inc. Citi and Citi never sleeps are service marks of Citigroup Inc. These offers are brought to you solely by the participating Merchant Establishments | Citibank is not making these offers, holds no warranty and is not representative of the delivery, service, suitability, merchantability, availability or quality of the offers and/or products/services under these offers | Any disputes regarding delivery, service, suitability, merchantability, availability or quality of the offer and/or products/services under these offers must be addressed in writing, by the customer directly to the participating Merchant Establishments and Citibank will not entertain any communication in this regard | Citibank shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered, to a customer, directly or indirectly, by use or non-use of products/services under these offers | Offers cannot be combined with any other offers | Citibank reserves the right to extend or terminate these offers without prior notice | Citibank reserves the right at any time , without prior notice, to add/alter /modify/change or vary all of these terms & conditions or to replace wholly, or in part, these offers by other offers, whether similar to these offers or not , or to withdraw it altogether | These offers are only valid on payment with Citibank Credit Card issued in India only. Payment of fees/service charges/all other amounts due from the Cardmember to Citibank from usage of the Citibank Credit Card by the Cardmember under these offers and/or otherwise will be governed by Citibank Terms & Conditions and the Cardmember Terms & Conditions | The above Terms & Conditions need to be read in conjunction with the Cardmember Terms & Conditions. You can view our Cardmember Terms & Conditions as well as the complete Terms & Conditions on our online portal [www.citibank.com/India](http://www.citibank.com/India).



## **Dining Offers Terms & Conditions**

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2. Citibank/Diners Club is not making the offer, holds no warranty and is not representative of the, service, suitability, merchantability, availability or quality of the offer and/or products/services under the offer.
3. Any disputes regarding delivery, service, suitability, merchantability, availability or quality of the offer and/or products/services under the offer must be addressed in writing, by the customer directly to the participating Merchant Establishment and Citibank/Diners Club will not entertain any communication in this regard.
4. Citibank/Diners Club shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered, to a customer, directly or indirectly, by use or non-use of products/services under the offer.
5. Offer will be valid on all Gold / Titanium / Platinum / Platinum Select & Ultima Cards issued by Citibank in India
6. Select offers are also Applicable on First Citizen Citibank Silver Credit cards
7. The offers will not be available on blackout dates such as 24th December, 31st December and Public Holidays.
8. The Waiter needs to be informed of the offer before the bill is generated



## **Citi Privileges: Offer at Shoppers Stop Ltd for Citibank debit and credit cards Offer Details-**

**Shop at Shoppers Stop for any in house brand apparel with your Citibank credit or debit Card for Rs.3000/- and get an Esbeda bag worth Rs.1890/- free.**

### **Offer Period and Eligibility:**

Offer valid from April 1, 2010 to Jan 30,2010

Offer valid only at Shoppers Stop, MGF Mall, Gurgaon.

Offer valid on all Citibank credit and debit cards including First Citizen Citibank Credit card.

### **Terms & Conditions**

1. The Offer is applicable to all Citibank Credit/Debit card members (i.e) Citibank Credit/Debit cardmembers including First Citizen Citibank Credit/Debit cardmembers (“Cardmembers”)
2. The offer is valid at Shoppers Stop store at MGF Mall, Gurgaon ( will be mentioned as „said Store herein after”) only and for transactions done during the period from 1st April 10 to 30th June 10, both days inclusive (“Offer Period”) or till stocks lasts whichever is earlier
3. The cardmembers who shop for apparels and have a net bill amount of Rs.3000 or above from any of the following inhouse brands of Shoppers Stop Limited (SSL) (ie) STOP, LIFE, INSENSE, ELLIZA DONATIEN, AUSTIN REED, I JEANSWEAR on a single purchase/bill shall be eligible for the offer i.e. a free handbag of ESBEDA brand. The same is subject to availability.
4. To avail the Offer, Cardmembers must make payment with their Citibank/First Citizen Citibank credit/debit card swiped on a Citibank EDC machine at the said Store. The Offer will not be applicable on purchases made through Points Voucher, Shoppers Stop Gift Vouchers or any other gift voucher, Cash and Credit Note.
5. The free gift of handbag of ESBEDA brand (“Free Gift”) should be claimed at the time of billing only. Citibank and Shoppers Stop Limited are not responsible if the free gift has not been availed in a timely manner by the eligible cardmember. Citibank and Shoppers Stop Limited shall not entertain any gift claims, which were not availed at the said Store cash/billing counter at the time of billing, during offer period.



6. Decision of Shoppers Stop Limited with respect to any dispute regarding the Offer and/or the Free Gift shall be final and binding. Citi bank shall not entertain any complaints, disputes and/or queries in this regard.
7. The Offer is not applicable on purchases made from online website of Shoppers Stop Limited (i.e.) [www.shoppersstop.com](http://www.shoppersstop.com)
8. The Offer cannot be clubbed with any other offer
9. The Offer is not valid on purchase of mobiles, mobile accessories, laptops, laptop accessories, MP3/MP4 players, iPods, pure gold jewellery, gold coins, Titan Eye+, Shoppers Stop Limited Gift Vouchers and certain categories of merchandise at Shoppers Stop Limited.
10. The offer is brought to the Cardmembers in association with Shoppers Stop Limited. Terms and conditions of Shoppers Stop Limited will apply in addition to these Terms & Conditions.
11. Citibank and Shoppers Stop Limited reserve their right to extend or terminate the offer without prior notice
12. Nothing contained in this Offer will be construed as an obligation on Citibank or Shoppers Stop Limited to continue the Offer after the Offer termination date or lasting of stocks of free gifts.
13. Any disputes as regards delivery, quality, merchantability or suitability of products/services availed of under this Offer must be addressed by the cardmember in writing to Shoppers Stop Limited directly and that Citibank shall not entertain any disputes, complaints or queries in this regard. Shoppers Stop Limited shall not be responsible for any disputes and/or issues pertaining to quality or any other defect, if any, in the free gift.
14. Citibank or Shoppers Stop Limited shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered, to a cardmember, directly or indirectly, by use or non-use of products/services availed of under this offer.
15. Citibank and Shoppers Stop reserve the right at any time, without notice, to add/alter/change/or vary any or all of these terms and conditions or to replace, wholly



or in part, this offer by another offer, whether similar to this offer or not, or to withdraw it altogether

16. All disputes, if any, arising out of or in conjunction with or as a result of this offer, or otherwise relating hereto, shall be subject to the exclusive jurisdiction of the competent Courts in Mumbai only, irrespective of whether Courts in other areas have concurrent or similar jurisdiction.

17. Nothing herein amounts to a commitment or representation of Citibank or Shoppers Stop Limited to conduct further such Offer

18. The Terms & Conditions of the Offer shall be in addition to and not in substitution of/derogation to, the Terms & Conditions/Cardmember Agreement governing the Card.

19. The use of the Card by the Cardmember will be deemed to be acceptance of these Terms and Conditions in addition to the Terms and Conditions/Cardmember Agreement governing the Card and the Cardmember understands and agrees to be unconditionally bound by the same



## Citi Privileges Programme - Terms and condition

### Offer :

The Citi Privileges programme is a swipe and win contest where Citibank cardmembers who fulfill the eligibility criteria shall win prizes under the following categories–

- 1) **Citi Treats** - spend more than Rs.3000 on your Citibank card in a day (contest open all through the week)
- 2) **Highest Spender of the Hour** – to be won every hour between 11 a.m. to 9 p.m. on Saturdays and Sundays
- 3) **Highest Spender of the Day** – to be won on every Saturdays and Sundays. Total purchases of the day between 11 a.m. to 9 p.m will be considered.

**Eligibility** : All Citi cardmembers shall be eligible for this Offer provided that they have spent a minimum of Rs 3000 at Ambience Mall, Gurgaon on their Citibank card and presented [the chargeslip\(s\) for checks and data capture](#) at the Citibank Kiosk in the mall.

**Offer Period:** The Offer shall be for a period of 1 (one) month commencing April 16<sup>th</sup> 2010 through May 15<sup>th</sup> 2010

**Entrants:** Eligible Citibank cardmembers who have presented the chargeslip at the Citibank Kiosk between 11 am to 9 pm

“**Winners**” shall be such eligible entrants who qualify as the Top Spender of the hour (11 am to 9 pm) and Top Spender of the day (Saturday and Sunday) who have spent greater than Rs 3000 and presented [the chargeslip\(s\) for checks and data capture](#) at the Citibank Kiosk.

**Prize–** **–Winners in respective categories will be given –**

- 1) Jump Start - Rs 100 Gift Voucher of Gelato or Costa Coffee or Cookie Man
- 2) Highest Spender Every Hour – Rs 2000 Food Voucher
- 3) Highest Spender of the Day - a 32 inch LCD TV

**Conditions:**



1. All eligible Citibank card-members shall be required to present [the chargeslip\(s\) for checks and data capture](#) at the Citibank Kiosk under the contest category of their choice.
2. The Kiosk will be active from 11 AM to 9 PM on all days of the week
3. Only purchases at shops and outlets of the Ambience Mall, Gurgaon will be considered for the contest.
4. The Voucher will be issued only on presentation of the Chargeslip and the Credit/Debit Card
5. The validity and terms of use will be available on the voucher and the usage will be governed by the terms of the respective voucher issuing companies/merchant establishment.
6. The winners for the Hourly and the Daily prize will be notified through phone the within 24 Hours and will have to collect their respective Vouchers within 3 days. **For winners of the last Saturday and Sunday of the Offer Period, the Vouchers will be delivered to their registered mailing address.**
7. Winners for the "Top Spenders of the Day" (Saturday and Sunday) will be issued vouchers basis which they can collect the LCD TV from the designated store.
8. In case the Winners are not able to collect the same in the specified period, the Prizes will be handed over to the next highest spender.
9. Multiple entries on multiple days are ok if the Eligibility criteria for the specific day are met
10. The "Top Spender of the Hour" programme will start from 11 AM and end at 9 PM.
11. The Hourly Slots will be 60 Minutes slots starting 11 AM and ending at 9 PM. Eg Slot 1 will be 11 AM to 11.59 AM, Slot 2 will be 12 PM to 12.59 PM etc
12. The Hourly slot for the Top Spender every Hour Prize will be determined based on highest spends tally based on chargeslips presented by customer for his card (spends on multiple cards cannot be clubbed) .
13. In case of a tie, entry submission time will be considered to choose the winner (early bird stands to win).
14. For the "Top Spender of the Hour", the Cardmember will be eligible only in the hour slot he has submitted the chargeslip(s). The Cardmember has to ensure that the transaction date on the chargeslip and date of submission/enrollment for the said category should be the same.
15. All Cardmembers who get an entry into the Top Spender for the Hour will also be eligible for the Top spender of the day programme.



16. The spend criteria will be at an individual credit/debit card level. Transactions/Spends across two or more primary cards cannot be clubbed together to meet eligibility (nor can the transaction of Primary and its linked additional card be clubbed to meet eligibility).
17. All other expenses including but not limited to travel to the mall to collect the voucher, Taxes, Local conveyance, incidental expenses, insurance etc will be borne by the "Winners". Citibank will not arrange for the delivery or additional expenses for the same.
18. Any tax liability arising due to the contest will be borne by the "Winners".
19. Citibank shall not be held liable for the quality of the product or services provided by the companies issuing the vouchers and that Citibank shall in no way be liable to reimburse the "Winners" any amount/value regarding the same or on an occurrence of such an event.
20. No replacement of the Vouchers will be issued if the same is lost, stolen or damaged.
21. All Vouchers/ issued under this Offer can neither be exchanged for cash, credit or kind nor can it be clubbed with any other offer.
22. Citibank bears no responsibility for the nature of services/amenities provided by the company issuing the vouchers and will not entertain any complaints/disputes regarding the same. The cardmembers should directly address, any complaints and/or disputes regarding service, amenities and/or products provided to the cardmembers, or disputes/complaints of any other nature emanating out of/related to the Vouchers , to the company issuing the same.
23. The Eligible Member agrees that no claims pertaining to the selection of the Winner shall be raised against Citibank and the decision of Citibank shall be final and binding.
24. Citibank does not hold any warranty or make any representation with respect to the quality of services provided by the companies issuing the vouchers.
25. Any disputes as regards delivery or fulfillment and/or services provided by Companies under this Offer must be addressed by the customer in writing to Companies directly and that Citibank shall not entertain any communication in this regard.
26. Citibank shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered, to an Entrant, directly or indirectly, as a result of participating in the Offer or by the use or non-use or suitability or effectiveness of the Prize(s).
27. The aforesaid Offer is being provided to the Entrants on a voluntary basis only. The Prize offered under the Offer is final and no exchanges are permissible.



There is no cash alternative to the Offer and neither can the Prize be redeemed for cash.

28. Citibank reserves the right to, without liability or prejudice to any of its other rights, at any time, without previous notice and from time to time, withdraw/suspend/amend/cancel or amend/modify/vary any of the terms and conditions of this Offer, without assigning any reasons therefore.
29. Neither anything contained in these terms and conditions, nor the running of this Offer to which they apply, shall be construed as an obligation on Citibank to continue the Offer up to, on or after the Offer termination date.
30. Nothing herein amounts to a commitment or representation by Citibank to conduct further such offers.
31. Citibank shall not liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered, to the customer, directly or indirectly, by use or non-use of products/services under this Offer
32. If the Offer and/or anything to be done by Citibank or any other entity in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Citibank or any other entity, including but not limited to computer viruses, tampering, unauthorized intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of Citibank or the other entity/ies, then Citibank and/or the other entity/ies shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.
33. The terms & conditions of the Offer shall be in addition to & not in substitution/derogation to the detailed Citibank Cardmember Terms and Conditions.
34. All of Citibank's actions shall be on a best-efforts basis only.
35. Any dispute arising out of this Offer shall be subject to the **exclusive jurisdiction of competent courts in Mumbai.**
36. All Entrants, Eligible Members and Winners waive any and all rights of claim with regards to the Offer against Citibank.
37. Entrants agree to be bound by the terms and conditions contained herein. Without an Entrant being required to do any further act, the Entrant shall be deemed to have read, understood and unconditionally accepted the terms and conditions herein.